



A School Leader's Guide to Dealing with Difficult Parents

Todd Whitaker, Douglas J. Fiore

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This new supplement to the bestselling *Dealing with Difficult Parents, 2nd Edition* is designed to help you with the specific challenges you face as a school leader when dealing with parents. The main book, *Dealing with Difficult Parents, 2nd Edition*, shows how your teachers and other educators can communicate with parents more effectively. With this new supplement, you'll learn how you, as a leader, can--and must--support and coach teachers along the way.

Topics covered include how to...

- Make sure your teachers understand the families they're dealing with;
- Help your teachers communicate effectively with parents by being positive and proactive, so problems don't escalate to the main office;
- Establish expectations for dealing with parents, so teachers understand how to be appropriate even when a parent is not;
- Ensure your teachers feel supported by you when they're dealing with difficult parents; and
- Help teachers become more confident and empowered in challenging situations.

With these practical books, you'll be able to get parents on your side so they can become a positive force in your school's success.

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Vickie Hintz:

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John Tamaro:

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